

Student Satisfaction Survey Report 2019-20

Parameters	Class	scale	Percentage	Remarks
1. How much of the syllabus was covered in the class?	B.com/B.B.A	85 to 100%	47.34	
		70 to 84%	44.37	
		55 to 69%	7.10	
		30 to 54%	0.59	
		Below 30%	0.59	
	B.A.	85 to 100%	32.20	
		70 to 84%	40.68	
		55 to 69%	22.03	
		30 to 54%	5.08	
		Below 30%	00	
	B.Sc/B.Sc FND	85 to 100%	10.41	
		70 to 84%	45.83	
		55 to 69%	37.5	
		30 to 54%	6.25	
		Below 30%	00	
2. How well did the teachers prepare for the classes?	B.com/BBA	4 – Thoroughly	53.25	
		2. 3 - Satisfactorily	41.42	
		3. 2 - Poorly	2.95	
		4. 1 - Indifferently	2.36	
		5. 0 – Won't teach at all	00	
	BA	1. 4 – Thoroughly	52.54	
		2. 3 - Satisfactorily	33.89	
		3. 2 - Poorly	10.16	
		4. 1 - Indifferently	1.69	
		5. 0 – Won't teach at all	1.69	
	B.Sc/B Sc FND	1. 4 – Thoroughly	10.41	
		2. 3 - Satisfactorily	62.5	
		3. 2 - Poorly	20.83	
		4. 1 - Indifferently	6.25	
		5. 0 – Won't teach at all	00	
3. How well were the teachers able to communicate?	B.Com/BBA	1. 4 – Always effective	65.08	
		2. 3 – Sometimes effective	28.99	
		3. 2 – Just satisfactorily	5.91	
		4. 1 – Generally ineffective	00	
		5. 0 – Very poor communication	00	
	BA	1. 4 – Always effective	66.10	
		2. 3 – Sometimes effective	25.42	
		3. 2 – Just satisfactorily	8.47	
		4. 1 – Generally ineffective	00	
		5. 0 – Very poor communication	00	
	B.Sc/B.Sc FND	1. 4 – Always effective	18.75	
		2. 3 – Sometimes effective	50	
		3. 2 – Just satisfactorily	29.17	
		4. 1 – Generally ineffective	2.08	
		5. 0 – Very poor communication	00	

Parameters	Class	scale	Percentage	Remarks
4. The teacher's approach to teaching can best be described as	B.com/B.B.A	1 4 - Excellent	37.27	
		23 – Very Good	44.37	
		32 – Good	18.34	
		41 – Fair	00	
		50 – Poor	00	
	B.A.	1 4 - Excellent	27.11	
		23 – Very Good	50.84	
		32 – Good	18.64	
		41 – Fair	3.38	
		50 – Poor	00	
	B.Sc/B.Sc FND	1 4 - Excellent	8.34	
		23 – Very Good	33.34	
		32 – Good	45.84	
		41 – Fair	10.41	
		50 – Poor	2.08	
5. Fairness of the internal evaluation process by the teachers.	B.com/BBA	14 – Always Fair	42.60	
		23 – Usually Fair	47.33	
		32 – Sometimes unfair	9.47	
		41 – Usually unfair	0.6	
		50 - Unfair	00	
	BA	14 – Always Fair	45.76	
		23 – Usually Fair	50.84	
		32 – Sometimes unfair	3.39	
		41 – Usually unfair	00	
		50 - Unfair	00	
	B.Sc/B.Sc FND	14 – Always Fair	27.08	
		23 – Usually Fair	52.08	
		32 – Sometimes unfair	12.5	
		41 – Usually unfair	6.25	
		50 - Unfair	2.08	
6. Was your performance in assignments discussed with you?	B.Com/BBA	14 – Every time	37.28	
		23 – Usually	43.20	
		32 – Occasionally / Sometimes	10.65	
		41 – Rarely	7.69	
		50 - Never	1.18	
	BA	14 – Every time	50.85	
		23 – Usually	37.29	
		32 – Occasionally / Sometimes	10.17	
		41 – Rarely	1.69	
		50 - Never	00	
	B.Sc/B.Sc FND	14 – Every time	16.67	
		23 – Usually	39.58	
		32 – Occasionally / Sometimes	35.42	
		41 – Rarely	6.25	
		50 - Never	2.08	

Parameters	Class	Scale	Percentage	Remarks
7. The Institute take active interest in promoting internship, student exchange, field visit opportunities for students.	B.com/B.B.A	4 – Regularly	60.95	
		23 – Often	20.12	
		32 – Sometimes	13.60	
		41 - Rarely	3.55	
		50 - Never	1.78	
	B.A.	4 – Regularly	62.71	
		23 – Often	28.81	
		32 – Sometimes	6.78	
		41 - Rarely	1.69	
		50 - Never	00	
	B.Sc/B.Sc FND	4 – Regularly	41.67	
		23 – Often	37.5	
		32 – Sometimes	14.58	
		41 - Rarely	4.17	
		50 - Never	2.08	
8. The teaching and mentoring process in our institution facilitates in you cognitive, social and emotional growth.	B.com/BBA	14 – Significantly	56.80	
		23 – Very well	35.50	
		32 – Moderately	7.69	
		41 – Marginally	00	
		50 – Not at all	00	
	BA	14 – Significantly	52.54	
		23 – Very well	35.59	
		32 – Moderately	10.17	
		41 – Marginally	1.69	
		50 – Not at all	00	
	B.Sc/B Sc FND	14 – Significantly	16.67	
		23 – Very well	47.92	
		32 – Moderately	27.08	
		41 – Marginally	8.33	
		50 – Not at all	00	
9. The institution provides multiple opportunities to learn and grow	B.Com/BBA	14 – Strongly agree	56.21	
		23 – Agree	38.46	
		32 – Neutral	3.55	
		41 – Disagree	1.78	
		50 – Strongly disagree	00	
	BA	14 – Strongly agree	45.76	
		23 – Agree	49.15	
		32 – Neutral	5.08	
		41 – Disagree	00	
		50 – Strongly disagree	00	
	B.Sc/B.Sc FND	14 – Strongly agree	14.58	
		23 – Agree	54.17	
		32 – Neutral	29.17	
		41 – Disagree	2.08	
		50 – Strongly disagree	00	

Parameters	Class	scale	Percentage	Remarks
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.	B.com/B.B.A	14 – Every time	66.86	
		23 – Usually	27.22	
		32 – Occasionally / Sometimes	4.73	
		41 – Rarely	0.59	
		50 - Never	0.59	
	B.A.	14 – Every time	76.27	
		23 – Usually	22.03	
		32 – Occasionally / Sometimes	1.69	
		41 – Rarely	00	
		50 - Never	00	
	B.Sc/B.Sc FND	14 – Every time	27.08	
		23 – Usually	39.58	
		32 – Occasionally / Sometimes	27.08	
		41 – Rarely	6.25	
		50 - Never	00	
11. Your mentor does a necessary follow-up with an assigned task to you.	B.com/BBA	14 – Every time	63.31	
		23 – Usually	30.76	
		32 – Occasionally / Sometimes	4.73	
		41 – Rarely	1.18	
		50 - Never	00	
	BA	14 – Every time	54.24	
		23 – Usually	30.51	
		32 – Occasionally / Sometimes	13.56	
		41 – Rarely	1.69	
		50 - Never	00	
	B.Sc/B Sc FND	14 – Every time	20.83	
		23 – Usually	47.92	
		32 – Occasionally / Sometimes	27.08	
		41 – Rarely	4.17	
		50 - Never	00	
12. The teachers illustrate the concepts through examples and applications.	B.Com/BBA	14 – Every time	63.31	
		223 – Usually	28.99	
		332 – Occasionally / Sometimes	7.10	
		441 – Rarely	0.59	
		550 - Never	00	
	BA	114 – Every time	61.02	
		223 – Usually	25.42	
		332 – Occasionally / Sometimes	8.47	
		441 – Rarely	5.08	
		550 - Never	00	
	B.Sc/B.Sc FND	114 – Every time	18.75	
		223 – Usually	50	
		332 – Occasionally / Sometimes	22.92	
		441 – Rarely	8.33	
		550 - Never	00	

Parameters	Class	scale	Percent age	Remarks
13. The teachers identify your strengths and encourage you by providing right level of challenges.	B.com/B.B .A	14 – Fully	55.62	
		23 – Reasonably	36.09	
		32 – Partially	4.14	
		41 – Slightly	4.14	
		50 – Unable to	00	
	B.A.	14 – Fully	64.41	
		23 – Reasonably	33.90	
		32 – Partially	00	
		41 – Slightly	1.69	
		50 – Unable to	12.5	
	B.Sc/B.Sc FND	14 – Fully	39.58	
		23 – Reasonably	29.17	
		32 – Partially	14.58	
		41 – Slightly	4.17	
		50 – Unable to	00	
14. Teachers are able to identify your weaknesses and help you to overcome them.	B.com/BB A	114 – Every time	50.89	
		23 – Usually	35.50	
		3332 – Occasionally /	8.28	
		4441 – Rarely	3.55	
		550 - Never	1.78	
	BA	114 – Every time	64.41	
		23 – Usually	28.81	
		3332 – Occasionally /	6.78	
		4441 – Rarely	00	
		550 - Never	00	
	B.Sc/B Sc FND	114 – Every time	14.58	
		23 – Usually	33.33	
		3332 – Occasionally /	27.08	
		4441 – Rarely	25	
		550 - Never	00	
15. The Institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	B.Com/BB A	14 – Strongly agree	48.52	
		23 – Agree	47.93	
		32 – Neutral	3.55	
		41 – Disagree	00	
		50 – Strongly disagree	00	
	BA	14 – Strongly agree	45.76	
		23 – Agree	47.46	
		32 – Neutral	5.08	
		41 – Disagree	1.69	
		50 – Strongly disagree	00	
	B.Sc/B.Sc FND	14 – Strongly agree	8.33	
		23 – Agree	45.83	
		32 – Neutral	43.75	
		41 – Disagree	2.08	
		50 – Strongly disagree	00	

Parameters	Class	scale	Percentage	Remarks
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	B.com/B.B .A	14 – To a great extent	41.42	
		23 – Moderate	43.19	
		32 – Some what	13.02	
		41 – Very little	2.37	
		50 – Not at all	00	
	B.A.	114 – To a great extent	50.85	
		223 – Moderate	35.59	
		332 – Some what	13.56	
		41 – Very little	00	
		50 – Not at all	00	
	B.Sc/B.Sc FND	114 – To a great extent	8.33	
		3 – Moderate	52.08	
		332 – Some what	33.33	
		41 – Very little	6.25	
		50 – Not at all	00	
17. Teachers encourage you to participate in extracurricular activities.	B.com/BB A	14 – Strongly Agree	64.50	
		23 - Agree	32.54	
		32 - Neutral	2.96	
		451- disagree	00	
		50 - StronglyDisagree	00	
	BA	14 – Strongly Agree	59.32	
		23 - Agree	37.29	
		32 - Neutral	3.39	
		41 - Disagree	00	
		50 – Strongly disagree	00	
	B.Sc/B Sc FND	14 – Strongly Agree	31.25	
		23 - Agree	52.08	
		32 - Neutral	12.5	
		41 - Disagree	4.17	
		550 – Strongly disagree	00	
18. Efforts are made by the institute / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	B.Com/BB A	14 – To a great extent	65.09	
		23 – Moderate	29.59	
		32 – Some what	2.95	
		41 – Very little	1.78	
		50 – Not at all	0.59	
	BA	14 – To a great extent	66.10	
		23 – Moderate	18.64	
		32 – Some what	11.86	
		41 – Very little	3.39	
		50 – Not at all	00	
	B.Sc/B.Sc FND	14 – To a great extent	22.92	
		23 – Moderate	50	
		32 – Some what	18.75	
		41 – Very little	8.33	
		50 – Not at all	00	

Parameters	Class	scale	Percentage	Remarks
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	B.com/B.B. A	14 – Above 90%	15.98	
		23 – 70 to 89%	39.05	
		3 2 – 50 to 69%	25.44	
		41 – 30 to 49%	10.06	
		50 – Below 29%	9.47	
	B.A.	14 – Above 90%	23.73	
		23 – 70 to 89%	47.46	
		3 2 – 50 to 69%	20.34	
		41 – 30 to 49%	6.78	
		50 – Below 29%	1.69	
	B.Sc/B.Sc FND	14 – Above 90%	45.83	
		23 – 70 to 89%	39.58	
		3 2 – 50 to 69%	14.58	
		41 – 30 to 49%	00	
		50 – Below 29%	00	
20. The overall quality of teaching – learning process in your institute is very good.	B.com/BBA	14 – Strongly Agree	63.91	
		22		
		23 - Agree	32.54	
		32 - Neutral	2.37	
		41 - Disagree	1.18	
	BA	50 – Strongly disagree	00	
		14 – Strongly Agree	62.71	
		23 - Agree	35.59	
		32 - Neutral	1.69	
		41 - Disagree	00	
	B.Sc/B Sc FND	50 – Strongly disagree	00	
		14 – Strongly Agree	14.58	
		23 - Agree	47.92	
		32 - Neutral	35.42	
		41 - Disagree	2.08	
		50 – Strongly disagree	00	